Exhibit 1

ALBERT BRUST KEITH FISCHER v GEICO

	TITI ISCITER V GLICO					
		Page 1				Page
1	IN THE UNITED STATES DISTR		1		INDEX	
2	FOR THE EASTERN DISTRICT OF		2	ALBERT BRUST		EXAMINATIO
3	KEITH FISCHER, MICHAEL)	3		TSONIS	5, 286
Α	O'SULLIVAN, JOHN MOESER, LOUIS)		BY MR.	Mcallister	278
4	PIA, THOMAS BARDEN, CONSTANCE)	4			
_	MANGAN, and CHARISE JONES,)	5		EXHIBITS	
5	individually and on behalf of all)	6	BRUST	DESCRIPTION	PAGE
	others similarly situated,)	7	Exhibit 1	Compensation Contents,	104
6	-2.1.156)			G000028-43	
_	Plaintiffs,)	8			
7) No. 2:23-cv-2848	9	Exhibit 2	E-mails, G011080-81	148
	-V-)	10	Exhibit 3	E-mails, G011431-432	151
8)	11	Exhibit 4	E-mails, G011598-599	155
	GOVERNMENT EMPLOYEES INSURANCE)	12	Exhibit 5		
9	COMPANY d/b/a GEICO,)			E-mails, G017819-820	161
)	13	Exhibit 6	7/19/20 e-mail, G017819	163
10	Defendant.)	14	Exhibit 7	E-mails, G012091-92	164
11			15	Exhibit 8	Performance appraisal,	206
12	Wednesday, January 15, 2				G006735-745	
13	Oral videoconference depositi		16			
14	BRUST, held pursuant to Notice via 2		17	Exhibit 9	Workday profile, G005126-163	3 218
15	parties participating remotely, comm	mencing at			(CONFIDENTIAL)	
16	9:00 a.m. Central Time, on the above	date, before	18			
17	Andrew R. Pitts, Certified Shorthand	l Reporter.	19	Exhibit 10	Associate of the Month	236
18			-	DAILEDIC IO	nomination, G015733-737	250
19			20		110m111ac1011, G013/33-/3/	
20			20	m 1-11-11 - 22	Out To Divinities 7	044
21			21	Exhibit 11	Opt-In Plaintiff Responses	244
22			22	Exhibit 12	Human Resource Associate	261
23	Andrew R. Pitts, CSR, RPR				Handbook, G000191-235	
	License No.: 084-4575		23			
24	Esquire Deposition Solutions		24			
25			25			
		D 0				D
1	REMOTE APPEARANCES:	Page 2	1	(Mhorou	pon, the following proceedings	Page
2	On behalf of the Plaintiffs:			•		WEIE
			2	taken vi	a videoconference.)	
3	OUTTEN & GOLDEN, LLP		3	THE VID	EOGRAPHER: Okay. We are	e now on th
	685 Third Avenue - 25th Floor		4		ne is 9:02 a.m. Central Time on	
4	New York, New York 10017		-	record. The till		
	(347) 390-2121					_
			5	January 15th, 2	025. This begins the videocor	ference
5	Email: jmcallister@outtengolden	.com	5 6	•	<u> </u>	
5			6	deposition of Al	bert Brust taken in the matter of	of
5 6	Email: jmcallister@outtengolden		6 7	deposition of Al Keith Fischer, e	bert Brust taken in the matter out al., v. Government Employee	of es
	Email: jmcallister@outtengolden	IRE	6 7	deposition of Al Keith Fischer, e	bert Brust taken in the matter of	of es
6 7	Email: jmcallister@outtengolden BY: JARRON D. McALLISTER, ESQU On behalf of the Defendant GEIC	IRE	6 7 8	deposition of Al Keith Fischer, e Insurance Com	bert Brust taken in the matter out al., v. Government Employee pany, d/b/a Geico. This case i	of es s filed in
6	Email: jmcallister@outtengolden BY: JARRON D. McALLISTER, ESQU On behalf of the Defendant GEIC DUANE MORRIS, LLP	o:	6 7 8 9	deposition of Al Keith Fischer, e Insurance Com the United State	bert Brust taken in the matter of tal., v. Government Employee pany, d/b/a Geico. This case it es District Court for the Eastern	of es s filed in n
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6 7	Email: jmcallister@outtengolden BY: JARRON D. McALLISTER, ESQU On behalf of the Defendant GEIC DUANE MORRIS, LLP 190 South LaSalle Street - Suit Chicago, Illinois 60603-3433	o:	6 7 8 9	deposition of Al Keith Fischer, e Insurance Com the United State District of New	bert Brust taken in the matter of tal., v. Government Employee pany, d/b/a Geico. This case it es District Court for the Eastern	of es s filed in n
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	ITH FISCHER v GEICO		45–48
1	Page 45 Geico. About a week or two later, we just had a	1	Page 47 BY THE WITNESS:
	little get-together, like a like a going away	2	A. No.
	party, whatever you want to call it, but	3	BY MR. TSONIS:
4	Q. Sure.	4	Q. Where did you go to high school?
5	A. And that was it.	5	A. Levittown Division, which is in Nassau
6	Q. Okay. Since that time	6	County, Long Island.
7	A. That I'm sorry?	7	Q. When did you graduate?
8	Q. Since that time, have you talked with her	8	A. 1989.
	at all?	9	Q. And did you pursue additional education
10	A. I don't recall. No, I don't believe		
11	I have.	10 11	after high school? A. Yes.
12	Q. Okay. Let me turn now to some basic	12	
13	biographical questions.	13	, 9
14			A. I went to New York Institute of Technology,
15	Are you married, Mr. Brust? A. Yes.	14	which is in Old Westbury, in Nassau County.
		15	Q. Did you receive a degree from there?
16	Q. How long have you been married?	16	A. Yes.
17	A. Approximately 26 years.	17	Q. What was your degree in?
18	Q. And earlier, I know you gave your home address on the record. How long have you lived there?	18	A. I have a political science degree, a B.S.
19	A. Since 1999.	19 20	in political science.
21		21	Q. Okay. And what year did you graduate? A. 1993.
22	in your home? A. Yes.	22	Q. After that, did have you achieved any
		23	other degrees or certifications or licenses?
24	Q. All right. And that when you worked for	24	A. No.
25	Geico and you worked from home, is that where you	25	MR. TSONIS: Why don't we take a quick
_			
1	Page 46 worked from?	1	Page 48
1 2	worked from?	1	break I just I'm out of coffee before
2	worked from? A. Yes.	2	break I just I'm out of coffee before I launch into a new session, if that's okay.
2 3	worked from? A. Yes. Q. Do you have children?	2	break I just I'm out of coffee before I launch into a new session, if that's okay. THE WITNESS: Yeah.
2 3 4	worked from? A. Yes. Q. Do you have children? A. Yes.	2 3 4	break I just I'm out of coffee before I launch into a new session, if that's okay. THE WITNESS: Yeah. MR. McALLISTER: Okay. What time do you
2 3 4 5	worked from? A. Yes. Q. Do you have children? A. Yes. Q. How many children?	2	break I just I'm out of coffee before I launch into a new session, if that's okay. THE WITNESS: Yeah. MR. McALLISTER: Okay. What time do you want to come back?
2 3 4	worked from? A. Yes. Q. Do you have children? A. Yes. Q. How many children? A. Two.	2 3 4 5 6	break I just I'm out of coffee before I launch into a new session, if that's okay. THE WITNESS: Yeah. MR. McALLISTER: Okay. What time do you want to come back? MR. TSONIS: 11:00, that's fine with me,
2 3 4 5 6	worked from? A. Yes. Q. Do you have children? A. Yes. Q. How many children? A. Two. Q. Approximately how old are they?	2 3 4 5	break I just I'm out of coffee before I launch into a new session, if that's okay. THE WITNESS: Yeah. MR. McALLISTER: Okay. What time do you want to come back? MR. TSONIS: 11:00, that's fine with me, seven minutes. Is that okay?
2 3 4 5 6 7 8	worked from? A. Yes. Q. Do you have children? A. Yes. Q. How many children? A. Two. Q. Approximately how old are they? A. 24 and 22.	2 3 4 5 6 7 8	break I just I'm out of coffee before I launch into a new session, if that's okay. THE WITNESS: Yeah. MR. McALLISTER: Okay. What time do you want to come back? MR. TSONIS: 11:00, that's fine with me, seven minutes. Is that okay? MR. McALLISTER: So it's going to be 11:05.
2 3 4 5 6 7	worked from? A. Yes. Q. Do you have children? A. Yes. Q. How many children? A. Two. Q. Approximately how old are they? A. 24 and 22. Q. Okay. I think, given your history as a	2 3 4 5 6 7	break I just I'm out of coffee before I launch into a new session, if that's okay. THE WITNESS: Yeah. MR. McALLISTER: Okay. What time do you want to come back? MR. TSONIS: 11:00, that's fine with me, seven minutes. Is that okay?
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Page 52

Page 49

2 Q. What was your job title when you began

3 working with Geico?

A. Yes.

1

A. Senior field security investigator. 4

5 Q. Did that job title change at some point?

6 A. I don't believe so, no.

7 Q. Okay. Did your job responsibilities

8 generally change?

A. I mean, in the beginning, I handled, you 9

10 know, a variety of different types of fraud claims,

11 and then approximately about a year or two into

12 working with Geico, I was assigned -- I was

13 investigating thefts, thefts like vehicle thefts. So

14 I was part of the theft team.

Q. Okay. And we'll -- we'll get to, I guess

16 the -- the breakout of how things were organized in

17 your office.

1

18 But I guess just from a general standpoint,

19 how would you describe your job security -- or your

20 job duties and responsibilities as a senior field

21 security investigator?

22 A. I would be assigned cases that were

23 referred by another associate, whether it came from

24 claims or the auto damages adjuster, and we would

25 investigate what their concerns are.

1 area?

A. All the investigators that were assigned to

3 Woodbury, we -- from my understanding, we all covered

4 the same area.

Q. Okay. Some of those other investigators,

6 though, handled different types of cases typically;

would that be right?

A. Right.

9 MR. McALLISTER: Objection.

10 BY MR. TSONIS:

11 Q. Okay. So I think you referenced earlier

12 you were on the theft team?

13 A. That's correct.

14 Q. All right. Is it your understanding that

15 investigators that were assigned to the Woodbury and

later the Melville office were organized, I guess, by,

you know, different teams, for example, a coverage

team, right?

21

19 MR. McALLISTER: Objection.

20 BY THE WITNESS:

A. Yes.

22 BY MR. TSONIS:

23 Q. A staged team?

24 A. Yes.

25 MR. McALLISTER: Objection.

Page 50

And it could be a variety of, you know, the

2 damage to the car does not fit the facts of the loss,

3 or it could be something as simple as, you know, it

4 was a change in policy, you know, day before the claim

5 was filed, you know. You know, and I would do

6 examination under oaths, and, you know, all this, all

7 my findings were typewritten into a case file folder

8 and submitted when completed.

9 Q. Do you have an understanding as to whether

10 there's a difference between a senior field security

11 investigator and a field security investigator?

12 A. I didn't -- I don't know if there's a

13 difference, so I'm not aware of that.

14 Q. All right. You were hired on as a senior

15 field security investigator; is that right?

16 A. That's correct.

17 Q. Okay. Were there other field security

18 investigators that you worked with?

19 A. I believe we all had the same title.

20 Q. What geographic area did you have?

21 I covered Nassau County, Suffolk County,

22 Long Island, and the five boroughs. That would be it.

23 So --

24 Q. Were there -- were there other individuals

with the same job title that had the same geographic

1 BY MR. TSONIS:

Q. There was the theft team that you were a

part of, right?

A. That's correct.

5 Q. And then there was a fourth team; wasn't

6 there?

7 MR. McALLISTER: Objection.

BY THE WITNESS:

9 A. A fourth team?

10 BY MR. TSONIS:

11 Q. Was there a fourth team?

12 A. Staged, theft -- I don't recall if there

13 was a fourth team.

14 Q. Okay. I guess the types of cases that

15 people on the staged team investigated differed from

16 the types of cases that you investigated?

17 A. Yes.

18 Q. All right. Does the way that those cases

19 are investigated differ too? For example, you know,

20 do theft cases require more examinations under oath

21 than, you know, coverage cases?

22 A. I don't know if -- I'm not really sure if

23 that's a fair comment. I -- I never really monitored

24 or discussed -- you know, I did not do staged, so I --

25 and I rarely dealt with the staged people. I really



Page 112

Page 109

- 1 the last paragraph above that that starts, "All
- 2 non-exempt associates"; do you see that?
- 3 A. Yeah, I see that.
- 4 Q. Okay. And the first sentence reads, "All
- 5 non-exempt associates are required to accurately
- 6 record their hours worked and absences taken."
- 7 Did I read that right?
- 8 A. Yes.
- 9 Q. All right. Now, as a non-exempt associate,
- 10 you understood that you were required to accurately
- 11 record your hours worked?
- 12 A. Yes.
- 13 Q. All right. And you, as a non-exempt
- 14 associate, you were also required to accurately record
- 15 any absences taken?
- 16 A. Yes.
- 17 Q. All right. And the second sentence deals
- 18 with all exempt associates are required to accurately
- 19 record their absences taken"; do you see that?
- 20 A. Yes.
- 21 Q. Now, the following sentence after that
- 22 says, "A non-exempt associate who feels he/she did not
- 23 receive pay for all his/her hours worked, and an
- 24 exempt or salaried non-exempt associate who feels his
- 25 or her pay incorrectly reflects a deduction for an

- A. I don't -- I can't recall the specific
- 2 date, but I have discussed with my supervisor that
- 3 because of the workload, I'm working through lunch,
- 4 I'm working after hours, I'm working on the weekends.
- 5 Q. Which supervisor or supervisors did you
- make that report to?

7

9

- A. Gerry Cassagne, and towards the end of my
- 8 time with Geico, I was supervised by Toni D'Agata.
 - Q. Let's focus on Mr. Cassagne for a second.
- 10 When did you inform Mr. Cassagne of what
- 11 you just testified to, that you were working
- 12 additional hours?
- 13 A. Specific date and time, I'm not going to be
- 14 able to give you that, but it was, you know, over a
- 15 period of time where, you know, I would discuss with
- 16 Gerry that to get my work done, I'm working past the
- 17 eight hours, and could we get overtime. And he told
- 18 me he will bring it up at the next meeting with Bill.
- 19 And then every meeting, it was the same answer, that
- 20 he can't authorize the overtime.
- 21 Q. How many instances are you saying that you
- 22 informed Mr. Cassagne of that?
- 23 A. I can't -- I mean, it was over a course of
- 24 years it was discussed. It was -- it was a constant,
- 25 you know, constantly brought up, and again, Gerry

Page 110

- absence should contact his/her supervisor, local humanresources manager, or corporate human resources."
- 3 Do you see that?
- 4 A. Yes.
- 5 Q. All right. Now, as a non-exempt associate,
- 6 did you ever contact your supervisor and explain that
- 7 you believed that you didn't receive pay for all the
- 8 hours that you worked?
- 9 A. I have contacted -- no, so what's the --
- 10 can you repeat the question?
- 11 Q. Yeah. As a non-exempt associate, did you
- 12 ever contact your supervisor and inform him or her
- 13 that your pay did not reflect the hours that you
- 14 worked?
- 15 A. I have. If I worked past the -- you know,
- 16 the eight hours and I felt I was entitled, I would
- 17 ask, but I was told there is no overtime.
- 18 Q. All right. Mr. Brust, I'm -- I'm asking
- 19 you a very specific question.
- 20 A. Right.
- 21 Q. Did you ever contact your supervisor and
- 22 inform him or her that you didn't receive pay for all
- 23 of the hours you worked?
- 24 A. Yes.
- 25 Q. When did you contact your supervisor?

- I would say, "Do the best you can."
- Q. Right. I want to be clear, Mr. Brust.
- 3 When you're talking about conversations
- 4 with Jerry Cassagne --
- 5 A. Right.

- Q. -- are you talking about general
- 7 discussions about workload?
- A. No, I'm talking about it -- I specifically
- 9 discussed overtime with Gerry Cassagne on numerous
- 10 occasions, and I don't particularly know -- you know,
- 11 I couldn't even tell you if it was -- you know, it
- 12 could have been two times in a month, it may not be
- 13 that month, it maybe could be two days in a row, three
- 14 days in a row. It depends, you know, if the timing of
- 15 it is right or -- you know, or, you know, it's just it
- 6 was brought up on a -- I would say on a regular basis.
- 17 Q. Okay. So your testimony is that you would
- 18 have discussions with Gerry Cassagne on a regular
- 19 basis regarding the availability of overtime; is
- 20 that --
- 21 A. Correct.
- 22 Q. Okay. And what would you say specifically
- 23 in those conversations with Mr. Cassagne?
- 24 A. I would ask, "Are we allowed to put in for
- 25 overtime?" And he, in return, would say, "Don't do



1

- 1 anything," something to that, "let me speak to Bill."
- 2 And then he would get back to me and say, "There is no
- 3 overtime."
- 4 Q. So when you would say -- or ask
- 5 Mr. Cassagne if overtime was available, what
- 6 specifically would Gerry Cassagne say to you?
- 7 A. He would say, "Spoke to Bill and he said
- 8 there's a" -- he's -- he'll ask for it. And, you
- 9 know, shortly after, we'd get the answer that no
- 10 overtime.
- 11 Q. So when you would bring this concern to
- 12 Mr. Cassagne, you would only request overtime for the
- 13 work that you currently had?
- 14 MR. McALLISTER: Objection.
- 15 BY THE WITNESS:
- 16 A. I would request it, you know, especially
- 17 when I was falling behind. I would say, "I need to
- 18 catch up. Could I get overtime," you know, this day
- 19 or that day. And he said, "The last I spoke to Bill,
- 20 there's no overtime."
- 21 And the other -- there were times, you
- 22 know, and it wasn't because I asked, again, it was
- 23 most likely it was because there was like a hurricane
- 24 or some type of flooding where we would get an e-mail
- 25 saying, you know, "Starting this date, you will be
 - Page 114
- 1 getting flood claims from" -- you know, whatever,
- 2 whatever hurricane it is, and you -- "you can handle
- 3 this on overtime."
- 4 So we would do our regular work, and then
- 5 you volunteered. So the overtime that we were getting
- 6 was not even to work on our own cases; it was to work
- 7 on these additional claims through catastrophe.
- 8 Q. All right. Is what you're referencing cat
- 9 pay?
- 10 A. Correct. Correct.
- 11 Q. All right. And setting cat pay aside, were
- 12 there periods of time where overtime was authorized
- 13 when you worked at SIU?
- 14 A. Yes.
- 15 Q. When was that?
- 16 A. I don't remember, but I -- it didn't last
- 17 very long. I'm going to say it lasted, you know,
- 18 maybe a month or two, and then maybe it popped up
- 19 again. For whatever reason, they said, you know,
- 20 there's some overtime, but it was very rare.
- 21 Q. Okay. And we'll get to those periods of
- 22 time in a moment here, but when you would have these
- 23 conversations with Gerry Cassagne, would Gerry
- 24 Cassagne explore alternative ways to help you catch
- 25 up, for example, stop you from catching cases?

- Page 115

 A. He would stop us from catching cases, but
- 2 that would be, you know, one day a month, if that.
- 3 Q. Well, if you reached a certain number of
- 4 cases assigned during the course of a month, wouldn't
- 5 Gerry Cassagne have the ability to stop you from
- 6 catching cases for the remainder of that month?
- 7 MR. McALLISTER: Objection.
- 8 BY THE WITNESS:
- 9 A. Yes.
- 10 BY MR. TSONIS:
- 11 Q. Okay. And similarly, he might be able to
- 12 shift workload to, for example, taking one or more of
- 13 your cases and giving them to another investigator?
- 14 MR. McALLISTER: Objection.
- 15 BY THE WITNESS:
- 16 A. He would never take cases from me. He
- 17 would just take me off the catching for the day, which
- 18 would, in turn, result in the other investigators
- 19 catching more cases.
- 20 BY MR. TSONIS:
- 21 Q. Right. But you didn't have an
- 22 understanding at any given time of how many cases each
- 23 investigator was assigned?
- 24 A. I never paid attention. There was a way to
- 25 look it up, but I never paid attention to who caught

Page 116

- 1 what.
- Q. All right. Being that you were relatively
- 3 new to Geico, it might be that Gerry Cassagne was
- 4 advising ow ways that you could be more productive
- 5 too, right?
- 6 MR. McALLISTER: Objection.
- 7 BY THE WITNESS:
- 8 A. I wouldn't say he advised us. He just --
- 9 you know, he just said, "Do the best you can." You
- 10 know, like, we knew what we had to do, and it had to
- 11 be done, you know. It was all part of the metrics.
- 12 So there was no -- there was cutting corners. You had
- 13 to handle, you know, the cases.
- 14 THE WITNESS: I'm sorry, I -- could I just
- 15 let my dog out?
- 16 MR. TSONIS: Okay.
- 17 THE WITNESS: You know, I'm at home.
- 18 I apologize. Okay. I'm sorry.
- 19 BY MR. TSONIS:
- 20 Q. Okay. I believe earlier, you testified
- 21 that some investigators just, you know, worked faster
- 22 than others, right?

- MR. McALLISTER: Objection.
- 24 BY THE WITNESS:
- 25 A. Yeah, everyone, every investigator has



Page 137

Q. When did you have that conversation with

- 2 Toni D'Agata?
- 3 A. I don't have any record of that. I don't
- 4 have specific dates, but, I mean, Toni was my
- 5 supervisor for maybe the last six months of my time
- 6 with Geico, so, you know -- or around that time, you
- 7 know, when I left Geico, towards the end, that --
- 8 Q. How many times did you have that kind of
- 9 conversation with Toni D'Agata?
- 10 A. I would -- it wasn't many with her. Again,
- 11 it was just she wasn't a supervisor very long, but,
- 12 you know, I -- I do recall in the -- my initial
- 13 conversation and her taking, you know, over as my
- 14 supervisor, we discussed it, and I was -- and she was
- 15 well aware of our complaints.
- 16 And, again, I -- you know, I've dealt
- 17 with supers -- you know, I've had supervisors my
- 18 entire life. Once they know, they don't want to hear
- 19 it over and over and over. You know, it was known.
- 20 I did mention it, I would say, you know,
- 21 approximately about, you know, anywhere between five
- 22 to ten times in the six months that we just need
- 23 overtime. We need overtime or work on your own time.
- Q. What do you mean by or work on your own
- 25 time?

- Page 139
 1 And then there was another time it started again, and
- 2 that, I think, lasted like maybe three days. It was
- 3 even less and besides the cat overtime, but that was
- 4 for cat cases. So now we were catching cat cases and
- 5 our regular cases, but the overtime was only for the
- 6 cat cases.

9

- 7 BY MR. TSONIS:
- 8 Q. Right. So let me distinguish for a second.
 - There was a period of time, I think you're
- 10 testifying, where overtime hours were pre-approved for
- I1 investigators to use?
- 12 A. Yes.
- 13 Q. For example, in or around June of 2020, was
- 14 there a period of time where every investigator was
- 15 authorized to use up to ten hours of overtime per
- 16 workweek?
- 17 MR. McALLISTER: Objection.
- 18 BY THE WITNESS:
- 19 A. I don't have anything to, you know, refresh
- 20 my recollection as to that. You know, did -- you
- 21 know, you're referring to June, so I'm going to assume
- 22 that you have something that -- that -- in that time
- 23 frame, but I do recall we had, like, ten -- we could
- 24 do ten hours a week. I do recall that.
- 25

- A. Again, for me to get the job done, and
- 2 again, your metrics, again, there's always the -- if3 your metrics aren't to their standards, and again, if
- 4 they determine it's at the bottom quartile, there's
- 5 always that risk of getting laid off or not getting
- 6 raises.
- 7 So if other people -- and, again, it really
- 8 has nothing to do with what other people are doing,
- 9 you know. I did it because I felt it was the right
- 10 thing to do. Again, as far as me being an
- 11 investigator, you know, a retired detective, I took a
- 12 lot of pride in my investigations. I didn't like to
- 13 do shoddy work, and I -- you know, I did what was
- 14 necessary. And if I worked on my own time, and in the
- 15 police department, I mean, we had a cap on overtime,
- 16 you know. You worked on your own time sometimes, you
- 17 know. You did the job.
- 18 Q. Do you have an understanding as to whether
- 19 overtime was ever approved for any investigator?
- 20 MR. McALLISTER: Objection.
- 21 BY THE WITNESS:
- 22 A. Overtime, I do recall overtime being
- 23 approved, and I was -- I was very happy. I was -- you
- 24 know, I was like, "Finally," but it only lasted, like,
- 25 two weeks. You know? It came and went really fast.

- 1 BY MR. TSONIS:
- Q. All right. Excuse me. And similarly, do
- 3 you recall a period in July of 2020 where you -- it
- 4 was communicated that you could work up to ten hours
- 5 of overtime per workweek?
- 6 MR. McALLISTER: Objection.
- 7 BY THE WITNESS:
- 8 A. I do -- I do recall another time, if it was
- 9 July, I don't -- I don't recall what month it was, but
- 10 I do recall, I stated before you made those comments
- 11 before June, July, I do recall it was like two
- 12 separate times, you know, that we were all authorized,
- 13 but it was not very long.
- 14 BY MR. TSONIS:
- 15 Q. Okay. Prior to or setting aside that --
- 16 that preauthorized overtime, was it your understanding
- 17 that as an investigator, you could request overtime
- 18 and needed to have overtime approved before you could
- 19 work it?
- 20 A. You were advised to ask your supervisor for
- 21 overtime before you did it.
- 22 Q. Okay. So you understood that the policy
- 23 was if you felt there was a business need for overtime
- 24 that you could request it from your supervisor?
- 25 MR. McALLISTER: Objection.



Page 144

Page 141

1 BY THE WITNESS:

2 A. That's correct.

3 BY MR. TSONIS:

4 Q. Okay. If you, for example, you know, got

5 stuck in traffic or had an EUO that ran long, and you

6 worked two extra hours on Monday, one option would be

7 cutting two hours from a different shift, right?

8 A. That, that wasn't really exposed to until,

9 like, the end of my -- I didn't hear about that until,

10 like, maybe my last few months. I forget what they

11 called it, but, like, you could if you worked, like

12 I said, an extra two hours, you could end -- on

13 Thursday, you could work two hours less on Friday.

14 But it wasn't about the -- you know, you

15 didn't -- you -- even if you did work an extra two

16 hours, you wouldn't want to work less than hours on a

17 Friday because you had too much work, you know. It's

18 just -- it was all about time, you know.

19 It -- and, again, you know, have I worked

20 extra in -- no, I wouldn't take two hours less because

21 that actually hurts me in a way because I still have

22 work to do.

8

18

23 Q. Right. But you had an understanding, or is

24 your understanding of the concept that, you know, if

25 you work two hours more one day, you can cut two hours

age 141 1 were working and not putting into Workday?

2 MR. McALLISTER: Objection.

3 BY THE WITNESS:

4 A. Yes. Yes.

5 BY MR. TSONIS:

6 Q. And was that time that you're just

7 referencing the amount of time that you spent

8 consistent throughout your time at Geico?

9 MR. McALLISTER: Objection.

10 BY THE WITNESS:

A. I will say that it was not every weekend,

12 but I would say most of my weekends were spent working

13 at some point.

11

14 BY MR. TSONIS:

15 Q. Do you have an understanding of how much

16 time any other investigator spent working on any given

17 workweek?

18 MR. McALLISTER: Objection.

19 BY THE WITNESS:

20 A. I did not have a conversation where

21 I specifically spoke about time, but I was aware that

22 all investigators were at some point -- and, again,

23 not every weekend, but have worked on the -- on the

24 weekends.

25

Page 142

1 from a subsequent shift, like flexing your time?

A. That's what it's called, flex time. Yeah,

3 so flex time, I didn't become aware of that until

4 probably -- it was probably maybe -- maybe my last

5 year in Geico, and I was working two hours every --

extra every day, so that means I would have off every

7 Friday if I -- if I did that, you know?

So I didn't really pay attention to the

flex time. It didn't -- it didn't work for me because

10 I'm working extra so I could do the work. I'm not --

11 I wasn't working extra so I could take a day off.

12 Q. Okay. And going back to the conversation13 with your supervisors, Toni D'Agata and Gerry

14 Cassagne, you never told them how many hours extra

15 you're working that you're claiming now, right?

16 MR. McALLISTER: Objection.

17 BY THE WITNESS:

A. I have told Gerry that I do about two hours

19 every day and on the weekends I would do about two

20 hours on Saturday, two hours on Friday. You know, it

21 was between four to five hours on the weekend. He

22 knew. I definitely told him.

23 BY MR. TSONIS:

24 Q. All right. So you're claiming that you

25 told Gerry Cassagne specifically how much time you

1 BY MR. TSONIS:

Q. All right. You're making pretty broad

3 statement that all investigators are working on the

4 weekend.

5 So who do you mean by all investigators?

A. You know, I don't remember all of them, but

7 I -- like I said, did they work every day weekend?

8 But I know for a fact, and I know you're going to say

9 it's broad, but there wasn't too many of us, and we've

10 had the conversation many times that unless you work

1 on the weekends, you're not going to -- you're not

12 going to be able to keep up.

13 Again, I don't know how much they did, but

4 without a doubt -- and I know, like, it's, you know,

15 nobody -- when you're testifying, they don't like

16 absolutes, but they worked weekends.

17 Did they work as much as me or more or

18 less? I don't -- I don't know. I didn't keep track,

19 but it was a -- it was a complaint from all of us, and

20 I'd be surprised if an investigator said they never

21 worked on the weekend.

22 Q. When you say all, who are you referencing?

23 A. So I would say Maria Munoz, Ted Wendling,

24 Steve Stemmler, Keith Fischer. Who else? Kevin Dux.

25 Tiffany Cummings. I'm trying to think of who else



1

6

Page 147

Page 145

- 1 worked there. I guess I don't remember the rest of
- 2 the investigators. I'm sorry.
- 3 Q. So it's your testimony that every single
- 4 one of those individuals informed you that they were
- 5 working on the weekend and the number of -- and the
- 6 amount of time they spent working?
- 7 MR. McALLISTER: Objection.
- 8 BY THE WITNESS:
- 9 A. The people I just mentioned, at some point
- 10 we did have conversation that we -- we were working
- 11 weekends, and it's ridiculous, without -- definitely.
- 12 I mean, I know, again, the absolutes, but I recall
- 13 having conversations with -- in groups, individually,
- 14 each individually. You know, and it became a joke.
- 15 "What did you do this weekend?" Geico. What else?"
- 16 You know, "What else do I do? Geico." You know?
- 17 BY MR. TSONIS:
- 18 Q. Do you have any personal knowledge of
- 19 conversations those individuals had with their
- 20 supervisors?
- 21 MR. McALLISTER: Objection.
- 22 BY THE WITNESS:
- 23 A. No.
- 24 BY MR. TSONIS:
- 25 Q. Okay. So you have no personal knowledge of

- A. Yes.
- 2 Q. Do you have any personal knowledge as to
- 3 the hours worked by desk investigators?
- 4 MR. McALLISTER: Objection.
- 5 BY THE WITNESS:
 - A. I -- I didn't know any of them personally.
- 7 BY MR. TSONIS:
- 8 Q. Do you have any personal knowledge
- 9 regarding the hours worked by investigators that
- 10 worked major case?
- 11 MR. McALLISTER: Objection.
- 12 BY THE WITNESS:
- 13 A. No.
- 14 BY MR. TSONIS:
- 15 Q. Are all the investigators that you named on
- 16 the theft specialty team?
- 17 MR. McALLISTER: Objection.
- 18 BY THE WITNESS:
- 19 A. No.
- 20 BY MR. TSONIS:
- 21 Q. Which ones aren't?
- 22 A. Maria Munoz.
- 23 Q. What team did she work on?
- 24 A. The theft team. We were the only two,
- 25 I think we were the only two theft investigators.

Page 146

- 1 any conversation that those investigators had with
- 2 their supervisors at any given time?
- 3 MR. McALLISTER: Objection.
- 4 BY MR. TSONIS:
- 5 Q. Is that correct?
- 6 A. I don't have -- you know, I -- I guess I'd
- 7 have to even say yeah because we've been in meetings
- 8 where it's been brought up. So, you know,
- 9 individually, I don't know what they say, you know, on
- 10 their one-on-one meetings, but I've been in meetings
- 11 in Melville where that was the hot topic. So, again,
- 12 I don't recall who was present that day, who was
- 13 absent that day, but it wasn't just one meeting.
- 14 So can I say everybody? No, but we've had
- 15 meetings, and, you know, the majority of us were
- 16 always present. So, again, I can't recall, but that
- 17 was the hot topic at the meetings.
- 18 I don't know if there's records of
- 19 meetings. I don't know if -- you know, if they
- 20 kept -- you know, if the -- notes from meetings, you
- 21 know, I have no idea, but it was some of those
- 22 meetings were pretty heated, you know. So --
- 23 BY MR. TSONIS:
- 24 Q. The individuals that you're referencing,
- 25 are those all field investigators?

- Page 148 MR. TSONIS: Okay. Why don't we go to
- 2 lunch.

- 3 MR. McALLISTER: Sure.
- 4 THE WITNESS: Okay.
- 5 MR. TSONIS: Do you want to come back at --
- 6 THE VIDEOGRAPHER: Okay. We'll go off the
- 7 record at 12:12 p.m.
 - (Whereupon, a luncheon break was taken.)
- 9 THE VIDEOGRAPHER: We're back on the record
- 10 at 1:07 p.m.
- 11 BY MR. TSONIS:
- 12 Q. All right. Mr. Brust, do you realize your
- 13 still under oath?
- 14 A. Yes, I'm aware.
- 15 Q. Okay. I'm going to drop in the chat here
- 16 what I'm going to introduce as Exhibit 2.
- 17 (Whereupon, Brust Exhibit 2 was presented.)
- 18 BY MR. TSONIS:
- 19 Q. If you can download it and open it.
- 20 A. Okay.
- 21 Q. In the bottom right-hand corner, you should
- 22 see a stamp, which --
- 23 A. Yeah, well, I opened it up, and it appears
- 24 to be an e-mail.
- 25 MR. TSONIS: Okay. And for the record, it



Page 149

1 is an e-mail bearing Bates label G011080 to 011081.

- 2 BY MR. TSONIS:
- 3 Q. So as part of your employment with Geico,
- 4 you had a Geico e-mail address, right, Mr. Brust?
- 5 A. Yes.
- 6 Q. What was that e-mail address, if you
- 7 remember?
- 8 A. abrust@geico.com.
- 9 Q. Okay. And if you scroll down to the second
- 10 page sort of, this chain is, obviously, at the top are
- 11 the most recent e-mails and at the bottom is the --
- 12 the older e-mails.
- 13 Do you see an e-mail from Gerry Cassagne
- 14 that's sent Tuesday, December 17th, at 12:57 p.m.?
- 15 A. Yes.
- 16 Q. All right. And on the To line in that
- 17 e-mail, there's a distribution list, it looks like,
- 18 that's says R2 Gerry Cassagne Section; do you see
- 19 that?
- 20 A. Yes.
- 21 Q. All right. Were you part of region 2?
- 22 A. Yes, I was.
- 23 Q. All right. And you would have received an
- 24 e-mail that was sent to this distribution list, right?
- 25 A. That's correct.

Page 150

- 1 Q. Okay. And so you see that the -- the title
- 2 of the e-mail is called Overtime Change?
- 3 A. Yes.
- 4 Q. All right. I want to draw your attention
- 5 to, I guess, the second paragraph there.
- 6 More specifically, in the second line, do
- 7 you see the sentence that says, that begins with the
- 8 word "All" at the end?
- 9 A. Yes.
- 10 Q. All right. That says sentence says, "All
- 11 overtime must be approved in advance, so make sure to
- 12 obtain approval before it is submitted in Workday."
- 13 Do you see that?
- 14 A. Yes, I do.
- 15 Q. And the following sentence says, "In
- 16 addition, we will still offer flexibility within the
- 17 same week if you work extra hours and would like comp
- 18 time instead," right?
- 19 A. Yes.
- 20 Q. Okay. And this was an e-mail that Gerry
- 21 Cassagne sent to you and other investigators that
- 22 reported to him?
- 23 A. Yes.
- 24 Q. All right. So Gerry Cassagne was informing
- 25 you and others that overtime had to be approved in

- 1 advance?
 - A. Yes.
- 3 Q. And Gerry Cassagne was informing you and
- 4 others as of this date that you had the flexibility
- 5 within the same week to use comp time if you work
- 6 extra hours?
- 7 A. Yes.
- 8 Q. Okay. And this would have been about
- 9 approximately three months after you started, right?
- 10 A. Yes.
 - Q. Okay. You could set this aside. Thank
- 12 you.

11

14

21

3

- 13 A. Okay.
 - Q. I'm going to send you another exhibit, what
- 15 I'm going to mark as Exhibit 2. If you could download
- 16 that and open it, Mr. Brust.
- 17 (Whereupon, Brust Exhibit 3 was presented.)
- 18 BY MR. TSONIS:
- 19 Q. Let me know when you are ready.
- 20 A. I am ready.
 - MR. TSONIS: All right. For the record,
- 22 this is another e-mail chain bearing the Bates label
- 23 G011431 to 432.
- 24 BY MR. TSONIS:
- 25 Q. If you scroll again to the second page, do

- 1 you see an e-mail, the initial e-mail in this chain is
- 2 sent from you to Gerry Cassagne sent June 5th, 2020?
 - A. Yes.
- 4 Q. And you write to Mr. Cassagne, "Good
- 5 morning. Overtime starts after a 40 hour work week.
- 6 So, does that mean to hit 10 hours overtime a week,
- 7 I need to work 11.25 hours more a week?"
 - Did I read that right?
- 9 A. Yes.
- 10 Q. All right. And Gerry Cassagne, if you go
- 11 to the first page at the bottom, replies, "No, it's
- 12 just that the first 1.25 is paid at regular time.
- 13 That is just the rules." Right?
- 14 A. Let me refer to -- where -- where are we
- 15 now?
- 16 Q. At the bottom of the first page of the
- 17 e-mail.
- 18 A. Yeah, I see it. I see it, yeah. "No, it's
- 19 just the first 1.25 is paid at regular time. That's
- 20 just the rules."
- 21 Q. Okay. And then you reply to that e-mail at
- 22 9:22 a.m. Do you see that right above?
- 23 A. Yes.
- 24 Q. All right. And you reply to that e-mail,
- 25 "Thanks. I am doing ok, but I will never refuse



Page 172

Page 169

1 BY MR. TSONIS:

- 2 Q. Yeah. I mean, for example, I might show
- 3 present right now, but if I walk away from my computer
- 4 for ten minutes until it goes to away, it looks like
- 5 I'm working to you, right?
- 6 A. Correct.
- 7 Q. Okay. And similarly, when you see someone
- 8 is logged in or online, you don't know whether they're
- 9 actually working any extra hours rather than just
- 10 flexing their time, right?
- 11 MR. McALLISTER: Objection.
- 12 BY THE WITNESS:
- 13 A. If somebody's online, you're correct, in --
- 14 in that particular moment, could I say from sitting at
- 15 my desk whether they are working a day for a day or is
- 16 it if there are working on their own time or if
- 17 they're working on overtime? No, I cannot tell.
- 18 I'm -- I know from conversation.
- 19 So if some -- if I was told by an
- 20 investigator, "I worked last night," I would say,
- 21 "Yeah, I saw you on the computer." That's the only
- 22 time I would be able to confirm it.
- 23 BY MR. TSONIS:
- 24 Q. Okay. But even if an investigator told
- 25 you, "I worked last night," you wouldn't necessarily

- 1 BY MR. TSONIS:
- Q. Are you aware of what overtime was approved
- 3 to any other investigator?
- 4 MR. McALLISTER: Objection.
- 5 BY THE WITNESS:
- 6 A. No, I don't -- you know, I wouldn't get
- 7 that e-mail, so I wouldn't know, you know. You know,
- 8 I didn't -- you know, no, I didn't know when they did
- 9 overtime, and they -- except for a few times, you
- 10 know, that there -- you know, I knew when there was
- 11 overtime, and if there was no overtime and it wasn't
- 12 authorized and you were, you know, on at 10:00 at
- 13 night, either you're doing flex time or you're on your
- 14 own time. Those are the only two choices if there's
- 15 no overtime.
- 16 BY MR. TSONIS:
- 17 Q. Right. But sitting at your computer, you
- 18 don't know which of those it would be, right?
- 19 MR. McALLISTER: Objection.
- 20 BY THE WITNESS:
- 21 A. Correct.
- 22 BY MR. TSONIS:
- 23 Q. Okay. And you don't have any specific
- 24 knowledge for any specific workweek of the actual
- 25 hours worked for any other investigator?

- 1 know without more explanation whether that person was2 flexing their time or working above normal hours,
- 3 right?
- 4 MR. McALLISTER: Objection.
- 5 BY THE WITNESS:
- 6 A. I was unaware -- I didn't know what flex
- 7 time was until the very end, so I don't think --
- 8 again, I can't really -- I'll just say I'll leave it
 9 at that. I -- I didn't know much about flex time
- 10 because -- and when I did, it doesn't help me because
- 11 I'm working the same hours. I'm just changing the
- 12 dates.
- 13 BY MR. TSONIS:
- 14 Q. I guess just to be clear, my point is if
- 15 someone tells you, "Yeah, I worked the weekend," you
- 16 don't know if that person was flexing their hours or
- 17 working additional hours, right?
- 18 MR. McALLISTER: Objection.
- 19 BY THE WITNESS:
- A. Sometimes I would know because they would
- 21 mention that, "This is" -- you know, "This is
- 22 nonsense. I'm tired on working on my own time." We
- 23 didn't get a -- you -- you wouldn't -- I am not aware
- 24 of anyone getting overtime on the weekends.
- | -

- MR. McALLISTER: Objection.
- 2 BY THE WITNESS:
 - A. No.
- 4 BY MR. TSONIS:
- 5 Q. All right. You can close this document.
- 6 Earlier, you mention -- you referenced your
- 7 metrics with respect to your job; do you recall that?
 - A. Yes.
- 9 Q. What metrics are you referencing?
- 10 A. I'm trying to recall. There were time
- 11 frames you had, I think it was three days to have your
- 12 background checks completed. You had, I think it was
- 13 like a -- you know, again, also within three or two to
- 14 three days that you had to make an attempt or
- 15 interview the policyholder.
- You had to touch the case, meaning, review
- 17 the case every five days. If you did a background
- 18 check, if you did a TLO or a license plate check, that
- 9 had to be uploaded into the case folder; if not, it
- 20 could cause you to -- you know, you can get a
- 21 downgrade, and if -- you know, if you missed enough,
- you could fail the -- you know, the audit. You had acase life, and I don't remember exactly, I think it
- 24 was around 13 days they wanted the case closed.
- Obviously, if you did a recorded interview,



- 1 it needed to be uploaded. And there was certain
- 2 wording that you had to use for your opening when the
- case -- your case opening. You had a -- would also
- 4 TIP the case; in other words, you had to, once the
- 5 case was assigned, you had a -- you know, a timeframe
- 6 to when you put your first note in there that you, you
- know, basically acknowledge that you received the case
- and that you reviewed the claim.
- 9 What else was there? You know, there
- was -- you know, and besides the metrics, again, it
- was, you know, if you uploaded a TLO search, and there
- 12 was a Social Security number that wasn't redacted,
- you -- you know, it could be -- it would be a 13
- 14 downgrade.
- 15 So the metrics, it was a broad -- you know,
- 16 it was broad. It had to do with case handling and --
- 17 and basically protocols, like, all in one. It had to
- do with timing and kind of like the rules, like do
- this, do that, you know. So I was just -- there's a
- 20 lot of stuff I don't -- so that's kind of what
- 21 I remember.
- 22 Q. Okay. As a an associate at Geico, were you
- 23 assigned a performance rating, if you recall, on an
- 24 annual basis?
- 25 A. Yes.

Page 174

- Q. All right. And does that performance
- 2 rating typically score you somewhere between a 1 and
- 3 a 5?
- 4 A. Yes.
- Q. Okay. Some of the things that you talked
- 6 about here, are those portions of what would be
- 7 considered quality as a performance metric?
- Right, the metric, the -- the review from
- 9 1 to 5 was based on the metrics, and then there was
- certain amount of, like -- I believe the supervisors
- had like a discretionary, you know, number. I guess 11
- 12 they could add a point or take a point away.
- 13 Certain things didn't fit within the
- 14 metrics, certain cases, they were kind of like
- 15 assignments outside your typical assignments that came
- 16 from intake, you know.
- 17 And an example would be there -- I don't
- 18 know if you're in New York, but in New York City in
- 19 Brooklyn, they have a thing called dollar vans. You
- 20 know, like -- you know, I did a whole case on that.
- You know, because of that and the results of that,
- 22 I got additional -- like, I got a prior review, you
- 23 know, because it was considered, you know, a -- you
- 24 know, I don't want to say above and beyond, but extra
- work outside my typical case assignments.

Page 175 So yeah, it's -- the 1 to 5 is your -- you

- know, based on metrics and anything additional that
- your supervisor would find that you basically had
- additional value.

You know, like -- and I was also trained as

- an event -- you know, I did the event data recorders.
- the EDR. There was only a few of us. So that also
- afforded me maybe like a half a point because I had an
- extra, extra training as opposed to somebody else, you
- 10 know.
- 11 Q. Okay. And were those EDR activities that
- 12 you did, is that something that you would have to do
- 13 for other people's cases?
- 14 A. Yes.
- 15 Q. Okay. Did you volunteer to do the
- 16 electronic data recording downloads?
- 17 A. To -- well, the training came out, and
- I was asked by Gerry Cassagne to go to the training
- and if I would be willing to, you know, do -- do the
- EDR downloads. And, you know, I don't -- I don't turn
- 21 any training down, so I said yes. I think it's a --
- you know, it's a good thing to do.
- 23 And, you know, I got trained, and I was
- 24 responsible of doing the event data recorders for my
- cases and anyone else that needed it, then I would --
 - Page 176
- it would be referred to me as an assist case.
- Q. Okay. When you first started with Geico,
- do you have an understanding of how case life was
- measured?
- 5 A. Yes. I was told that there is a case life.
- 6 Yes.
- 7 Q. Okay. Did you understand that case life
- was one of the metrics against which your performance
- 9 was measured?
- 10 A. I don't -- I don't know if it was part of
- how they measured our review, but it was monitored, it
- was on the spreadsheet, and if -- I don't remember the
- number. I think it was like 13 days, but if you are
- anywhere like 17, 18, it would be highlighted, and it
- 15 would be reviewed and basically what you'd be told
 - is if possible, close it.
- 17 Q. Okay. So case life was a -- to the best of
- your recollection, a metric against which your 18
- 19 performance was assessed?
- 20 A. Well, I'm not -- again, I'm not 100 percent
- 21 sure that if it was -- it -- if it was -- it was a
- 22 metric, but I don't know if -- I don't remember. I'm
- 23 kind of feeling like it was more the case life fell
- 24 more on the manager, and that was kind of like his
- 25 metric. So if our case life was bad, it actually



Page 249

1 you to work overtime to keep up; is that right?

- 2 A. Yes.
- 3 Q. And then you estimate from November 21
- 4 through February 2023 that you were again working
- 5 about 50 hours a week on average?
- 6 A. Yes.
- 7 Q. Okay. And then paragraph 11 sort of recaps
- 8 the information in the preceding paragraphs and then
- 9 states after that parentheses that you see in the
- 10 middle, it says, "In sum, for the periods described
- 11 above, my best estimate is that I am owed
- 12 approximately \$137,743.59 in base wages."
- 13 You see that?
- 14 A. Yes.
- 15 Q. And that this amount -- the following
- 16 sentence says that that amount does not include
- 17 liquidated damages, which add another \$137,734.53 in
- 18 damages?
- 19 A. Yes.
- 20 Q. And then it says it also doesn't include
- 21 amounts encompassing fees, costs, or interest?
- 22 A. Correct.
- 23 Q. So, I guess, is it accurate to say that as
- 24 part of your -- you joining this lawsuit, you are
- 25 seeking at least \$275,000 from Geico?
- Page 250
- 1 MR. McALLISTER: Objection.
- 2 BY THE WITNESS:
- 3 A. Yes.
- 4 BY MR. TSONIS:
- 5 Q. That's what you believe that you should be
- 6 paid, \$275,000?
- 7 MR. McALLISTER: Objection.
- 8 BY THE WITNESS:
- 9 A. That, I did not do the math on this when
- 10 I conferred with counsel. This is what was presented
- 11 to me, and again, that's why they're hired, you know.
- 12 That's -- you know -- you know, I retained them for
- 13 them to determine what I'm owed.
- 14 BY MR. TSONIS:
- 15 Q. Does \$275,000 exceed the wages that you've
- 16 earned for the time that you entered into Workday?
- 17 MR. McALLISTER: Objection.
- 18 BY THE WITNESS:
- 19 A. Again, that -- that's -- I mean, I would
- 20 think that's a -- you know, to be answered by counsel.
- 21 I mean, I don't know the value of, you know, in a
- 22 suit, you know, liquidated damages, how they even come
- 23 up with that number, but, you know, when I reviewed it
- 24 and discussed it with counsel, that was what they
- 25 were -- were they felt was a fair estimate.

- 1 BY MR. TSONIS:
- Q. Right. And I recognized you -- you've
- 3 testified you didn't do the math and you're not
- 4 familiar with the concept of liquidated damages.
- 5 I'm asking you as a party to this lawsuit,
- 6 you are suing Geico, do you feel like you are owed
- 7 \$275,000 at least?
- 8 MR. McALLISTER: Objection.
- 9 BY THE WITNESS:
- 10 A. Yes.
- 11 BY MR. TSONIS:
- 12 Q. Okay. Will you direct your attention to
- 13 paragraph 12.
- 14 A. Okay.
- 15 Q. Do you see that it states that Geico
- 16 required you to seek approval from your supervisor to
- 17 submit any hours above 38.75?
- 18 A. Yes.
- 19 Q. And then it talks about Gerry Cassagne, and
- 20 you're -- you're saying that he reiterated to you that
- 21 hours above 38.75 would not be approved?
- 22 A. Yes.
- 23 Q. And then you write, "At various times, my
- 24 supervisor approved a limited amount of extra hours to
- 25 allow me to catch up on work. This was limited to
 - Page 252
- 1 about an hour or two extra hours a week.'
- 2 Do you see that?
 - A. Yes.

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13

- 4 Q. All right. But earlier, we looked at
- 5 periods of time in June and July where you could work
- 6 up to ten hours of overtime a week, right?
- 7 A. Yes.
 - Q. All right. And, in fact, there was an
- 9 e-mail that said hey we have extra unused overtime if
- 10 you want to work even more than that?
- 11 A. That's correct.
- 12 Q. Okay. So this statement is inaccurate?
 - MR. McALLISTER: Objection.
- 14 BY THE WITNESS:
- 15 A. No, it's accurate. I just didn't recall
- 16 the other times.
- 17 BY MR. TSONIS:
- 18 Q. Well, it says this was limited to about an
- 19 hour or two extra hours a week?
- 20 A. Yes.
 - Q. That's not accurate, though, right?
- 22 MR. McALLISTER: Objection.
- 23 BY THE WITNESS:
- 24 A. It's -- it's -- it was more than that, but
- 25 when I stated that, I didn't recall those, the --



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9

- 1 I think it was June-July, you know, e-mails.
- 2 BY MR. TSONIS:
- Right. I'm -- I guess knowing what we
- 4 discussed today, you would agree that this statement
- is no longer accurate, to the best of your
- recollection?
- 7 MR. McALLISTER: Objection.
- 8 BY THE WITNESS:
- A. I wouldn't say it's not accurate because we 9
- 10 were limited overtime, and it -- it was -- that's
- accurate. It was like an hour or two, but when the --11
- 12 let's say the gates were open for the ten hours, there
- 13 wasn't, like, an official e-mail.
- 14 So, you know, there were times where Gerry
- 15 said, you know, "I could give you a couple hours a
- 16 week just to catch up." So it wasn't like an official
- 17 e-mail. So that's what I recall at that time when
- 18 I made that statement.
- 19 BY MR. TSONIS:
- 20 Q. Okay. So this statement is referencing
- 21 something other than the pre-approved overtime that
- 22 was offered in June and July of 2020?
- 23 A. Right, but this was very limited. This,
- 24 this didn't happen very often.
- 25 Q. Okay. How frequently was it that Gerry

- Page 255 1 His response to these complaints was that he was not
- permitted to improve this overtime work."
- Did I read that right?
 - A. I -- what paragraph was that?
- 5 Q. Paragraph 14.
 - "In or around" -- yes, okay, and, "I told
- 7 him about the volume of work" -- right, and on certain
- times, he did not authorize the overtime.
 - Q. Okay. But this paragraph describes the
- discussions that you referenced earlier today that you
- 11 had with Mr. Cassagne?
- 12 A. Yes.
- 13 Q. Okay. And so this paragraph is an accurate
- 14 summary of the discussions that you had with Gerry
- Cassagne about working off the clock?
- 16 MR. McALLISTER: Objection.
- 17 BY THE WITNESS:
- 18 A. Yes.
- 19 BY MR. TSONIS:
- 20 Q. Okay. Paragraph 15 similarly says that
- 21 throughout your time working with Toni D'Agata, "She
- held weekly one-on-one meetings with special
- investigators." And during these meetings, I verbally
- expressed your dis- -- you verbally expressed your
- 25 displeasure of working overtime without pay and that

Page 254

- 1 Cassagne would tell you that he could give you an
- 2 extra hour or two to catch up?
- 3 A. Very limited. I mean, it would -- it
- 4 wasn't even every month, you know, and if it was, it
- 5 wouldn't -- it wouldn't be more than probably five
- 6 hours to the month. So, again, I don't recall, but it
- 7 was not often, you know. It was not every month.
- It could be I could go a couple months no 8
- overtime, I could have two months in a row with this amount of overtime, you know, I could go five months 10
- without overtime. So it was very sporadic, and it all 11
- 12 depended on, again, my case load if I was falling
- 13 behind. So, again, I can't really answer, you know,
- 14 you know, exactly how many times.
- 15 Q. Okay. But there were some times where
- 16 Gerry Cassagne offered you extra hours in a workweek,
- 17 one or two extra hours?
- 18 A. Yes.

- 19 Q. Okay. So if you skip down to paragraph 14,
- 20 do you see where it says, "In or around the end of
- 21 2021 and on a few occasions in 2022, I complained
- 22 verbally to my supervisor, Mr. Cassagne, during our
- 23 monthly team meetings. I told him about the volume of
- 24 work we were being assigned and the number of unpaid
- hours I and my colleagues were working as a result.

- Page 256 1 Ms. D'Agata, though sympathetic to your concerns, told
- 2 you she was not authorized to approve you "overtime
- 3 that I was working," or you were working?
- A. That's accurate.
- Q. Okay. Are these -- is this the discussions
- 6 you were referencing with Ms. D'Agata earlier?
- 7 MR. McALLISTER: Objection.
- BY THE WITNESS:
- 9 A. Yes.
- 10 BY MR. TSONIS:
- 11 Q. Okay. Apart from what's written here, did
- you have any other discussions with Ms. D'Agata?
- 13 MR. McALLISTER: Objection.
- 14 BY THE WITNESS:
- 15 A. Regarding overtime?
- 16 BY MR. TSONIS:
- 17 Q. Yes.
- 18 It wasn't -- I didn't discuss it every
- one-on-one meeting, but it was -- it was definitely
- 20 discussed on different occasions.
- 21 Q. Okay. So let me just clarify.
- 22 Did you ever have team meetings where
- 23 multiple investigators were present with Ms. D'Agata
- 24 where this came up?
- 25 A. I don't recall that.



- 1 Q. Okay. So the only communication which
- 2 you -- you're claiming to have raised this with
- 3 Ms. D'Agata were on one-on-one meetings with her?
- 4 A. Yeah, I only recall one on one. I do not
- 5 recall bringing this up on a team meeting.
- 6 Q. Okay. And do you see here there's no
- 7 mention of Ms. Greenman?
- 8 A. Yes.
- 9 Q. All right. So earlier today, if
- 10 I understood your testimony correctly, you referenced
- 11 a conversation with Ms. Greenman; is that right?
- 12 A. Yes.
- 13 Q. Regarding overtime, I mean?
- 14 A. Yes.
- 15 Q. All right. Here, though, you don't note
- 16 any conversation with Ms. Greenman?
- 17 A. No.
- 18 Q. Okay. Did you approve your own cases, or
- 19 did Gerry Cassagne approve your cases?
- 20 A. What do you mean, like approve? Like, when
- 21 I was finished with the investigation, did he sign off
- 22 on it?
- 23 Q. Yes.
- 24 A. Oh, no. Gerry Cassagne, I submitted them
- 25 for approval.

Page 258

- 1 Q. And he would go in and review and approve 2 them?
- 3 A. Yes.
- 4 Q. Okay. Were you aware that there were other
- 5 investigators that did not need Gerry Cassagne to
- 6 approve their cases?
- 7 MR. McALLISTER: Objection.
- 8 BY THE WITNESS:
- 9 A. No.
- 10 BY MR. TSONIS:
- 11 Q. Were you aware of any investigators who did
- 12 not require a supervisor to approve their cases?
- 13 MR. McALLISTER: Objection.
- 14 BY THE WITNESS:
- 15 A. When Gerry Cassagne was around, I would say
- 16 I'm not aware of that, but after Gerry Cassagne left,
- 17 there was self-approval where we did sign off on our
- 18 cases.
- 19 BY MR. TSONIS:
- 20 Q. When did that self-approval process start?
- 21 A. Right before Gerry left, or he might have
- 22 already left, but it was right around that time, and
- 23 it turned -- once -- once region 2 was taken away and
- 24 they restructured, it was around that time.
- 25 Q. So Gerry Cassagne -- without pulling it up

- Page 259
 1 again, I'll represent to you that the date, that the
- 2 Managed To date for Gerry Cassagne with regard to
- 3 supervising you ends on April 26, 2023.
- So what's your best estimate as to when
- self-approval would have started?
- 6 A. I think a more accurate reference would be
- 7 when region 2 was dismantled and we became -- the
- 8 oversight came from, I guess, corporate down in
- 9 Maryland, so whenever that change occurred.
- 10 Q. Okay.
 - A. And I don't -- I don't recall when it was.
- 12 It was -- it was -- the self-approval for me was maybe
- 13 approximately six, seven months. It wasn't --
- 14 I didn't do it very long.
- 15 Q. Okay. When the Workday system that
- 16 required you to sort of, you know, check in and check
- 17 out on a daily basis using your phone was rolled out,
- 18 was there any training or anything that accompanied
- 19 that?

11

- 20 A. I wouldn't call it training. It was, you
- 21 know, a brief discussion on what was needed to be
- 22 done, and I think, again, most of it was
- 23 self-explanatory.
- 24 Q. Did you, like, go into a Woodbury office or
- 25 a Melville office, or did you have like a Zoom session

- 1 that walked through how you would do it?
- A. I don't recall that.
- 3 Q. Was there any communication that came along
- 4 with that new system or new process?
- 5 A. The only communication was during team
- 6 meeting that, you know, this is how it needs to be
- 7 done, and that's -- that's the only thing I really
- 8 recall. I don't recall any type of pamphlet, manual,
- 9 or, you know, training video.
- 10 We were just basically told that we got to
- 11 enter our hours, and when we're off the clock, sign
- 12 out, and when we go back in, sign in, make sure at the
- 13 end of the day you do the e-mail if that was required,
- 14 and that was really it.
- 15 Q. All right. I'll drop one more document
- 16 into the chat here. Actually, you know what,
- 17 I dropped it into the chat earlier by accident. If
- 18 you scroll to the top, at the top of the chat, the
- 19 very first document that states Geico Associated
- 20 Handbook.
- 21 A. It's -- I got it, yeah.
- 22 Q. Yeah. It's the one that, for the record,
- 23 this --
- 24 MR. TSONIS: Court Reporter, what exhibit
- 25 are we on, or Jarrod, if you know?



ALBERT BRUST KEITH FISCHER v GEICO

	Page 2	97	Page 299
1	DEPOSITION ERRATA PAGE	1	STATE OF ILLINOIS)
2	Page No Line No Change to:	_) SS:
3		_ 2	COUNTY OF C O O K)
4	Reason for change:	3	
5	Page No Line No Change to:	_ .	I, ANDREW R. PITTS, C.S.R. within and for the
	rage No Line No Change to	- - 5	County of Cook and State of Illinois, do hereby
6		- 6	-
7	Reason for change:	-	certify that heretofore, to wit, on Friday the 15th
8	Page No Line No Change to:		day of January, 2025, personally appeared before me
9		_ 8	via videoconference, ALBERT BRUST, in a cause now
10	Reason for change:	9	pending and undetermined in the United States District
11	Page No Line No Change to:	10	Court, For the Eastern District of New York, wherein
	rage No Hine No change to	_ 11	KEITH FISCHER, MICHAEL O'SULLIVAN, JOHN MOESER, LOUIS
12		- 12	PIA, THOMAS BARDEN, CONSTANCE MANGAN, and CHARISE
13	Reason for change:	- 13	JONES, individually and on behalf of all others
14	Page No Line No Change to:		similarly situated are the Plaintiffs, and GOVERNMENT
15		- 15	EMPLOYEES INSURANCE COMPANY d/b/a GEICO is the
16	Reason for change:		
17	Page No Line No Change to:	_ 16	Defendant.
18		17	I further certify that the said witness was
19	Reason for change:	- 18	first duly sworn to testify to the truth, the whole
		19	truth and nothing but the truth in the cause
20	Page No Line No Change to:	_ 20	aforesaid; that the testimony then given by said
21		_ 21	witness was reported stenographically by me in the
22	Reason for change:	_ 22	presence of the said witness remotely via
23	SIGNATURE:DATE:	23	videoconference, and afterwards reduced to typewriting
24	ALBERT BRUST	24	by Computer-Aided Transcription, and the foregoing is
25		25	a true and correct transcript of the remote
-	Page 2		Page 300
1	DEPOSITION ERRATA PAGE	1	videoconference testimony so given by said witness as
1 2		1	
	DEPOSITION ERRATA PAGE	1	videoconference testimony so given by said witness as
2	DEPOSITION ERRATA PAGE	1 2 3	videoconference testimony so given by said witness as aforesaid.
2	DEPOSITION ERRATA PAGE Page No Line No Change to:	1 2 3 4	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the
2 3 4	DEPOSITION ERRATA PAGE Page No Line No Change to: Reason for change:	1 2 3 4	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the
2 3 4 5	DEPOSITION ERRATA PAGE Page No Line No Change to: Reason for change:	1 2 3 4 5 6	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this
2 3 4 5 6	Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change:	1 2 3 4 5 6 7	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this deposition was pursuant to Notice, and that there were present via videoconference at the deposition the
2 3 4 5 6 7	Page No Line No Change to: Reason for change: Page No Line No Change to:	1 2 3 4 5 6 7 8	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this deposition was pursuant to Notice, and that there were present via videoconference at the deposition the attorneys hereinbefore mentioned.
2 3 4 5 6 7 8	DEPOSITION ERRATA PAGE Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to:	1 2 3 4 5 6 7 8 9	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this deposition was pursuant to Notice, and that there were present via videoconference at the deposition the attorneys hereinbefore mentioned. I further certify that I am not counsel for nor
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2 3 4 5 6 7 8 9	DEPOSITION ERRATA PAGE Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change:	1 2 3 4 5 6 7 7 8 9 10	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this deposition was pursuant to Notice, and that there were present via videoconference at the deposition the attorneys hereinbefore mentioned. I further certify that I am not counsel for nor in any way related to the parties to this suit, nor am
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2 3 4 5 6 7 8 9 10 11	DEPOSITION ERRATA PAGE Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to:	1 2 3 4 4 5 6 6 7 8 8 9 10 11 12 12 13	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this deposition was pursuant to Notice, and that there were present via videoconference at the deposition the attorneys hereinbefore mentioned. I further certify that I am not counsel for nor in any way related to the parties to this suit, nor am I in any way interested in the outcome thereof. IN TESTIMONY WHEREOF: I have hereunto set my
2 3 4 5 6 7 8 9 10 11 12 13	DEPOSITION ERRATA PAGE Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to:	1 2 3 4 4 5 6 6 7 8 8 9 10 11 12 12 13	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this deposition was pursuant to Notice, and that there were present via videoconference at the deposition the attorneys hereinbefore mentioned. I further certify that I am not counsel for nor in any way related to the parties to this suit, nor am I in any way interested in the outcome thereof. IN TESTIMONY WHEREOF: I have hereunto set my hand and affixed my seal this 22nd day of January, 2025.
2 3 4 5 6 7 8 9 10 11 12 13	DEPOSITION ERRATA PAGE Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to:	1 2 3 4 4 5 6 6 7 8 8 9 10 11 12 13 14 15	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this deposition was pursuant to Notice, and that there were present via videoconference at the deposition the attorneys hereinbefore mentioned. I further certify that I am not counsel for nor in any way related to the parties to this suit, nor am I in any way interested in the outcome thereof. IN TESTIMONY WHEREOF: I have hereunto set my hand and affixed my seal this 22nd day of January,
2 3 4 5 6 7 8 9 10 11 12 13 14 15	DEPOSITION ERRATA PAGE Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to:	1 2 3 4 4 5 6 6 7 7 8 8 9 10 11 12 13 13 14 15 16	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this deposition was pursuant to Notice, and that there were present via videoconference at the deposition the attorneys hereinbefore mentioned. I further certify that I am not counsel for nor in any way related to the parties to this suit, nor am I in any way interested in the outcome thereof. IN TESTIMONY WHEREOF: I have hereunto set my hand and affixed my seal this 22nd day of January, 2025. **Andrew **B.** **Pitts**
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	DEPOSITION ERRATA PAGE Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to: Reason for change: Page No Line No Change to:	1 2 3 4 4 5 6 6 7 8 9 10 11 12 13 14 15 16 17	videoconference testimony so given by said witness as aforesaid. I further certify that the signature to the foregoing deposition was reserved by counsel for the Deponent. I further certify that the taking of this deposition was pursuant to Notice, and that there were present via videoconference at the deposition the attorneys hereinbefore mentioned. I further certify that I am not counsel for nor in any way related to the parties to this suit, nor am I in any way interested in the outcome thereof. IN TESTIMONY WHEREOF: I have hereunto set my hand and affixed my seal this 22nd day of January, 2025. Andrew S. Pitts ANDREW R. PITTS, CSR, RPR
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